

Blackpool Council case study

Protecting your world

Project Overview

Blackpool Council is a unitary authority area of Lancashire with an estimated population of 142,000, making it the fourth most densely populated borough in England and Wales outside Greater London.



The council had to provide fire prevention equipment for municipal buildings including the town hall, libraries and the illumination station on the famous Blackpool promenade. Through a new framework agreement, Chubb maintains and services fire extinguishers, fire blankets, gas suppression and sprinkler systems and dry risers.

The agreement allows public sector customers to enjoy efficiency savings through access to a wide range of services, including facilities management, waste, buildings, highways, energy, fleet and office and business machines.

Customer Needs

- The service and maintenance of all portable extinguishers, fire blankets, gas suppression and sprinkler systems and dry risers at Blackpool Council's public and municipal buildings including its historic town hall and illumination station on the promenade.
- A trusted and reliable supplier of fire safety solutions with demonstrable expertise, a strong record in customer service and a proven commitment to environmental issues.

Solution & Benefits

Fire extinguishers are essential for the safety of Blackpool Council staff and visitors, the preservation of property and operations continuity. Chubb is contracted to service and maintain all of the portable extinguishers, fire blankets, gas suppression and sprinkler systems and dry risers at the Council's public and municipal buildings including its historic town hall and illumination station on the promenade.

Chubb has a nationwide team of more than 300 qualified fire extinguisher service engineers who are all British Approvals for Fire Equipment (BAFE) Registered Technicians, having completed an independently verified, competence-based assessment that is regularly carried out during extinguisher technicians' normal servicing activities. These engineers have the ability to service and maintain all varieties of



extinguishers in various environments, and always have a large range of serviced and new fire extinguishers with them so that premises are never left under-protected.

During the extinguisher service visit, the technician will re-assess the fire risk and provision of extinguishers against the latest standards. Using field automation, the technician records the service visit, which generates automatic customer emails for the customer service report, rather than creating further paperwork.

Chubb is committed to reducing the impact of its business operations on the environment and has made significant progress in recent years. It was awarded the MITIE Carbon Reduction Award for 2012 for its demonstration of measurable reductions over the last seven years, primarily at its extinguisher recycling plant at Hams Hall where more than 500,000 units are recycled every year – an increase from 40 to 90 percent. Zero waste is now sent to landfill from Hams Hall, and many of the recovered materials go towards helping the wider community manufacture other essential products. The facility was also recognised with a Major Commendation in the 2007 by the Business Commitment to the Environment (BCE) Awards, www.bceawards.org.

Project Summary

Fire safety is of paramount importance at all of Blackpool Council's buildings and therefore as one of the first lines of defence to protect staff, visitors and assets against the threats of fire, Chubb maintains existing blankets, extinguishers, dry risers and gas suppression and sprinkler systems.

According to the customer, Chubb was selected to fulfill the contract for the Council because it offered a high standard of customer service at a realistic and competitive price.



For more information please call
0800 32 1666

Chubb Fire & Security