

# Land Registry case study

## Protecting your world

### Project Overview

Her Majesty's Land Registry is an executive agency of the Government that has been registering title to land in England and Wales for 150 years. It has offices across the country, in Birkenhead, Coventry, Durham, Fylde, Gloucester, Kingston-upon-Hull, Leicester, Nottingham, Peterborough, Plymouth, Swansea, Telford and Weymouth, and its head offices are based in Croydon.

The service and maintenance contract was put out to tender by facilities management company Carillion, one of the UK's leading support services and construction companies employing approximately 50,000 people in areas that include health, education, regeneration, road, rail, defence and commercial property.

### Customer Needs

- The service and maintenance of all fire and security systems and equipment across the agency's 31 nationwide premises.
- The professionalism and experience of a trusted supplier, offering a team of expert engineers.

### Solution & Benefits

Chubb is servicing and maintaining closed circuit television (CCTV), intruder and access control systems, fire alarms, fire extinguishers and fire mechanical systems, including sprinklers and gas suppression systems, at 31 Land Registry sites around the country.

## Land Registry



Chubb operates a nationwide network of more than 500 security system engineers as well as over 200 fire alarm service engineers, providing maintenance and emergency repairs 24/7. Furthermore, with a nationwide team of more than 250 qualified fire extinguisher service engineers, Chubb has the ability to service and maintain all types and makes of extinguishers, in addition to providing a team of trained service engineers with a wealth of experience in the service and maintenance of fixed fire suppression systems.

### Project Summary

Chubb secured the contract based on its proven track record, with Carillion saying that it was happy to confirm Chubb as one of its preferred suppliers. It has been impressed by the hard work of the Chubb account manager to accommodate all of its needs and to provide an exceptional level of customer service.



For more information please call

**0800 32 1666**

Chubb Fire & Security